

Privacy Notice
(Easy Read Version)
Casa Mia Care Home

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What information do we keep?

We keep information about you so we can provide safe and good quality care.

This may include:

- ☀ Your name, address and date of birth
- ☀ Your health and care needs
- ☀ Details about your care and support
- ☀ Contact details for family or friends

Why do we keep it?

We use your information to:

- ☀ Provide care and support
- ☀ Keep you safe
- ☀ Work with doctors, nurses, and other services
- ☀ Meet our legal responsibilities

Who do we share it with?

We may share your information with:

- ☀ Doctors, hospitals, and pharmacies
- ☀ Social workers and local authorities
- ☀ The Care Quality Commission (our regulator)

We only share what is necessary.

Sometimes we remove your name and personal details when they are not needed.

How do we keep your information safe?

We store your information securely:

- ☀ On computer systems
- ☀ In secure files

Only authorised staff can access it.




CCTV

We use CCTV to help keep people safe.

- ☀ Cameras are inside and outside the building
- ☀ Footage is kept securely and deleted after a short time

Your rights


You can:

-  Ask to see your information
-  Ask us to correct it
-  Ask questions about how it is used

Contact us

If you have any questions, please speak to a member of staff or contact:

 management@casamia.org.uk

 01299 266 317